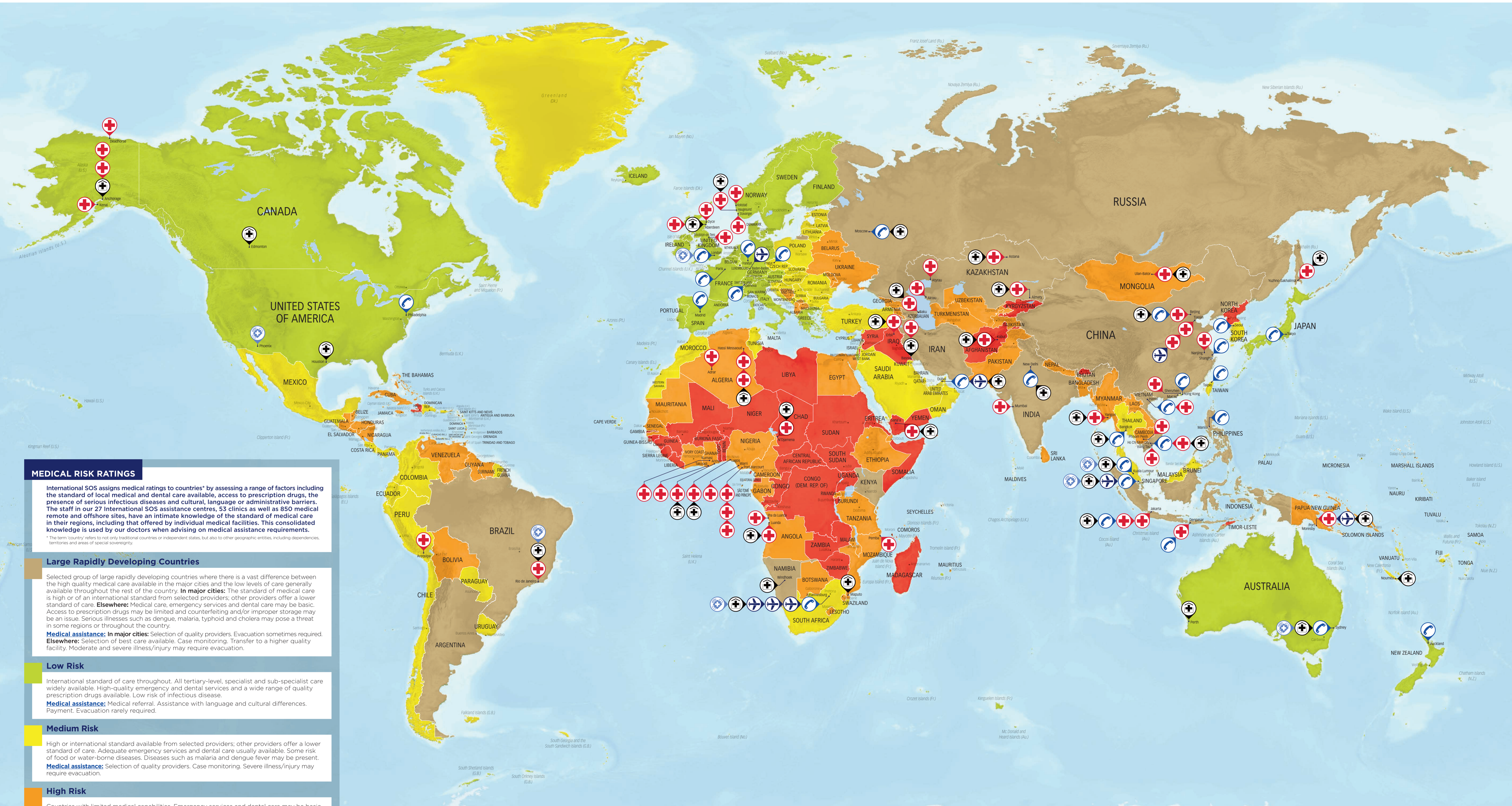


HEALTH RISK MAP 2015

Understanding Global Health



MEDICAL RISK RATINGS

International SOS assigns medical ratings to countries* by assessing a range of factors including the standard of local medical and dental care available, access to prescription drugs, the presence of serious infectious diseases and cultural, language or administrative barriers. The staff in our 27 International SOS assistance centres, 53 clinics as well as 850 medical remote and offshore sites, have an intimate knowledge of the standard of medical care in their regions, including that offered by individual medical facilities. This consolidated knowledge is used by our doctors when advising on medical assistance requirements.

* The term 'country' refers to not only traditional countries or independent states, but also to other geographic entities, including dependencies, territories and areas of special sovereignty.

Large Rapidly Developing Countries

Selected group of large rapidly developing countries where there is a vast difference between the high quality medical care available in the major cities and the low levels of care generally available throughout the rest of the country. **In major cities:** The standard of medical care is high or of an international standard from selected providers; other providers offer a lower standard of care. **Elsewhere:** Medical care, emergency services and dental care may be basic. Access to prescription drugs may be limited and counterfeiting and/or improper storage may be an issue. Serious illnesses such as dengue, malaria, typhoid and cholera may pose a threat in some regions or throughout the country.

Medical assistance: In major cities: Selection of quality providers. Evacuation sometimes required. **Elsewhere:** Selection of best care available. Case monitoring. Transfer to a higher quality facility. Moderate and severe illness/injury may require evacuation.

Low Risk

International standard of care throughout. All tertiary-level, specialist and sub-specialist care widely available. High-quality emergency and dental services and a wide range of quality prescription drugs available. Low risk of infectious disease.

Medical assistance: Medical referral. Assistance with language and cultural differences. Payment. Evacuation rarely required.

Medium Risk

High or international standard available from selected providers; other providers offer a lower standard of care. Adequate emergency services and dental care usually available. Some risk of food or water-borne diseases. Diseases such as malaria and dengue fever may be present.

Medical assistance: Selection of quality providers. Case monitoring. Severe illness/injury may require evacuation.

High Risk

Countries with limited medical capabilities. Emergency services and dental care may be basic. Access to quality prescription drugs may be limited and, in some cases, counterfeiting and/or improper storage of drugs is an issue. Serious infectious diseases such as typhoid, cholera, dengue fever and malaria may pose a threat.

Medical assistance: Selection of best care available. Case monitoring. Transfer to a higher quality facility. Any condition requiring hospitalisation may require international evacuation.

Extreme Risk

Countries where healthcare is almost non-existent or severely overtaxed. There may be no emergency or dental services. Quality prescription drugs are usually not available. There is a high risk of food or water-borne infections. Serious infectious diseases such as dengue, malaria, typhoid, and cholera are common.

Medical assistance: Selection of best care available. Case monitoring. Transfer to a higher quality facility. All but minor health issues may require international evacuation.

International SOS Assistance Centre

Staffed by doctors and nurses, multilingual coordinators, security experts, air and ground logistics personnel, our 27 assistance centres deliver 24/7 medical and travel security assistance services in more than 99 languages, all over the world.

Response Centre

International SOS has established six response centres to support the offshore oil and gas industries. They provide expertise in workplace injury, illness case management and advice on a patient's fitness to stay at work or return to work in line with industry regulations and/or HSE standards.

Clinic

International SOS and its partners operate 53 clinics worldwide. 40 are primary care focused clinics, operating in areas where gaps in quality of care are evident and/or where there may be cultural or language barriers. Our 12 occupational health clinics operate mainly in locations where the occupational health legislation is well established and complex to manage.

Medical Services Centre

To support our clients' medical needs in remote locations, we deliver medical focused clinics, consulting, training, supplies, operations, quality improvements and occupational health through more than 850 remote and offshore medical services sites across 89 countries, seamlessly co-ordinated by 37 medical services centres.

International SOS Air Ambulance

International SOS dedicated fleet of eight air ambulances functions as intensive care units in the sky and are monitored by our own regional flight desks. They are equipped with state-of-the-art medical equipment and staffed by aero-medical specialists. International SOS has access to additional planes available 24/7.

The Health Risk Map is a global representation of medical risk. Please use International SOS Country Guides for operational decision making or more detailed information on country-specific medical risk. internationalsos.com

